

MICHAEL BETSY, M.D.
ORTHOPAEDIC SURGERY & SPORTS MEDICINE, L.L.C.



TO PATIENTS WITH BLUE-CROSS / BLUE-SHIELD POLICIES

It is Blue-Cross/Blue-Shield's practice to mail reimbursement checks for out-of-network physician services directly to the patient. In addition, these checks are written to the policyholder. Please be aware that these checks are reimbursement for physician services and are owed to the physician having provided the service.

WHAT TO DO?

If The Check Is Only For Services By Michael Betsy, M.D.:

When you receive a check, please endorse the back of the check with your signature and then write "Payable to Dr. Betsy, For Deposit Only". It can be mailed to us with the attached form, also known as an "E.O.B." or "Explanation of Benefits". The E.O.B. helps our billing staff handle the payment correctly. Please feel free to make a copy of these materials before you send them.

If The Check Is For Services By Multiple Physicians / Hospitals / Therapists, Etc.:

Occasionally, Blue-Cross/Blue-Shield will include payments for several different physicians lumped into one check. In this case you will have to deposit the check and write your own personal checks to the individuals listed on the E.O.B. for the correct amounts. Please still include a copy of the E.O.B. with your check.

Checks and E.O.B.'s Should Be Mailed To: Michael Betsy, M.D.
595 Chestnut Ridge Road
Suite #8
Woodcliff Lake, NJ 07677

*** Blue-Cross/Blue-Shield does send us written notification that they have mailed you these checks. Failure to send them in makes you immediately responsible for the outstanding balance on your account with us.

Please know that this is as big an inconvenience for us as it is for you. Fortunately the State of New Jersey has recently made the practice of sending reimbursement checks to the patient illegal. After January 1, 2011 we will not have to deal with this issue ever again.

Thank you for your understanding.